11TH DISTRICT
STATE SENATOR
JUDITH L. SCHWANK
SENATE BOX 203011
HARRISBURG, PA 17120-3011
717-787-8925
FAX: 717-772-0578

210 GEORGE STREET SUITE 201 READING, PA 19605 610-929-2151 FAX: 610-929-2576

EMAIL: senatorschwank@pasenate.com x: @SenJudySchwank INSTAGRAM: @SenJudySchwank FACEBOOK: @SenatorJudySchwank WEBSITE: www.SenatorSchwank.com Printeratic Caucus Administratify

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Senate of Pennsylvania

Pennsylvania Office of Consumer Advocate 555 Walnut Street Harrisburg, PA 17101-1923

November 19, 2025

Dear Consumer Advocate Lawrence,

I am writing regarding Pennsylvania American Water Company (PAWC)'s November 14, 2025 filing with the Public Utility Commission proposing an increase to their electric distribution rates on or about the August 2026 billing cycle.

For the average residential consumer, their "typical" bill would increase by approximately \$14/month. In addition, those residential customers of the Exeter Township wastewater plant would see their wastewater bills increase by about \$10/month. For those customers who have combined water and wastewater bills from PAWC, they would be looking at a typical monthly cost increase of around \$20. Speaking from the experiences my constituents of Exeter Township have shared with my office; these figures are far from accurate.

It is frankly offensive to burden ratepayers with yet another biannual rate increase that is expected to produce PAWC with an additional \$168.7 million in revenue. I am deeply concerned with this proposed increase and how it will impact PAWC customers.

Their voices must be heard and understood. A utility rate increase of any proportion will negatively impact the financial wellbeing of many families, and I respectfully request your intervention as the Public Utility Commission considers PAWC's request.

Thank you for your attention to this issue, and for the work you do to protect Pennsylvania's consumers. Your courtesy and concern to Pennsylvania American Water Company's current proposed water and wastewater rate increase would be greatly appreciated. I welcome any opportunity to continue this conversation further.

Sincerely,

Judith L. Schwank

State Senator – 11th District